



On the Road Volunteer

The role of the “On the Road” Volunteer is to:

- Direct cyclists so that they stay on the route, especially at critical or confusing turns **THIS IS THE PRIMARY JOB, make sure riders are not confused.**
- Provide cyclists an extra layer of support (on top of road markings, arrows, maps and GPS)
- Provide morale to help keep the cyclists motivated (esp. during inclement weather) – cowbells and flags are available to help cheer cyclists on

The “On the Road” Volunteer does NOT:

- Stand in the road – always keep yourself safe and stand on the sidewalk or grass
- Attempt to stop or direct traffic – we have police details where this is necessary, your job is to point in the right direction and cheer them on
- Hands-on assist in an emergency. Always call 911, and then the call center with details, rider bib number and name if possible, when the situation is stable.

On the Road Telephone Tree

The purpose of the Telephone Tree is to allow volunteers to call each other for non-emergency questions, specifically:

- Volunteers call the person ahead on the course when the first cyclists approach and when last cyclist has passed by. (A Sweep Car with a “Rider Support Vehicle” sign (or Sweep Bike Marshall) is the cue that the last cyclist has passed – if unsure, simply call the person before you on the course for confirmation.)

All volunteers should report accidents and injuries to the Call Center. Volunteers can also dial the Call Center if they have exhausted all other resources and need to find out if their task is complete.

Additional Information:

Tee shirts, safety vests, cowbells, flags, maps, telephone lists will be available in the week before the Ride (at the Volunteer Rally or at the New Bedford office). Recommended Supplies:

- Charged cell phone
- Chair, cooler, food and whatever else you might need to keep yourself comfortable
- Telephone Tree
- Map of location, if you are not sure where you are stationed

Day-of Job Summary: Arrive at your location a few minutes early. When you see the first cyclists headed your way, call the next person on the communications list. When the last cyclist passes by, call the person ahead of you once more. Once the last cyclist has passed you, your task is done. You

are then welcome to join the finish line party in Woods Hole. **Please do not leave from your shift early without notifying your location Captain and the Volunteer Coordinator in advance.**