



On the Road Volunteer

The role of the “On the Road” Volunteer is to:

- Direct cyclists so that they stay on the route, especially at critical or confusing turns - **THIS IS THE PRIMARY JOB, making sure riders are not confused.**
- Provide cyclists an extra layer of support (on top of road markings, arrows, maps and GPS)
- Provide morale to help keep the cyclists motivated (esp. during inclement weather).

The “On the Road” Volunteer does NOT:

- Stand in the road – always keep yourself safe and stand on the sidewalk or grass
- Attempt to stop or direct traffic – we have police details where this is necessary, your job is to point in the right direction and cheer them on
- Hands-on assist in an emergency. Always call 911, and then the call center with details, rider bib number and name, if possible, when the situation is stable.

Volunteers will receive a **Telephone Tree** in advance of the event

- On the day of the Ride:
 - When you arrive, call or text Volunteer Coordinator to confirm your arrival
 - When the first cyclist passes you, call and inform the next person on the list
 - When the last cyclist passes you, call and inform the next person on the list
 - A Sweep Car with a “Rider Support Vehicle” sign (or Sweep Bike Marshall) is the cue that the last cyclist has passed – if unsure, call the person before you on the course for confirmation.

All volunteers should report accidents and injuries to the Call Center. Volunteers can also dial the Call Center if they have exhausted all other resources and need to find out if their task is complete.

Additional Information:

Tee shirts, safety vests, cowbells, flags, maps, telephone lists will be available in the week before the Ride (at the Volunteer Rally or at the New Bedford office). Recommended Supplies:

- Charged cell phone
- Weather and temperature-appropriate clothing (layers are helpful!)
- Chair, cooler, food and whatever else you might need to keep yourself comfortable
- Telephone Tree
- Map of location, if you are not sure where you are stationed

Once the last cyclist has passed you, your task is done. You are then welcome to join the finish line party in Woods Hole. **Please do not leave your shift early without notifying your On the Road Captain and the Volunteer Coordinator in advance.**