

ANNUAL REPORT 2018



# Our Mission is to Ensure the Healthy Behavioral Emotional Social & EDUCATIONAL DEVELOPMENT & Physical Well-Being of Children and Families Living in At-Risk Circumstances.



#### ADOPTION & FOSTER CARE

To provide children with a safe and nurturing home, we rely on individuals and families from the community to open their homes and their hearts. The Home provides intensive training, counseling, and support services to our adoptive and foster families.

#### FAMILY COUNSELING

As an organization we work to strengthen families. Our programs provide in-home therapy and clinical services to help families stabilize, problem solve, and cope with difficult situations.

#### MENTAL HEALTH SERVICES

Children we serve are often struggling with behavioral, social and emotional issues. Our trained team of counselors helps children of all ages. We offer full neuropsychological testing and medical evaluations for children who need them.

#### SPECIAL EDUCATION

Children who need special social, behavioral, and educational supports often must find them outside of their own school district. Our two special education schools incorporate those additional supports to help children succeed in school while offering vocational and college preparatory classes.

#### THERAPEUTIC RESIDENTIAL SERVICES

There are times when children are best served outside of their homes. Our residential programs provide a safe, home-like environment for children to heal and receive intensive clinical services.

#### YOUTH AGING-OUT

Young adults who 'age-out' of state systems of care still need support and are at high-risk for homelessness. Our independent living programs help young adults through this difficult period with housing and therapeutic supports.

#### Letter From Our President & CEO

Dear Friends,

In January 2018, it was my honor to take over leadership of the nation's oldest child welfare agency. Over the past 30 years, I have worked in the human service field in many positions from direct care to Vice-President, to now President and CEO. Throughout that time, The Home for Little Wanderers was always in my mind as Massachusetts' center of excellence for child welfare. I have long attributed the organization's success to our innovative approach, commitment to vulnerable children, and our deep-rooted history.

As President and CEO, my vision is to build upon those many strengths while ensuring this 219-year-old organization continues as a thought-leader and trail-blazer within child welfare and the Massachusetts' community. I look forward to shepherding The Home as we expand our community-based mental health services, create housing for transitional age youth, and prioritize permanency for each and every child.

Children that are served by the mental health and social service systems have ever-changing needs. The Home has built a reputation for responsive, dynamic, and innovative programming to best serve the children and families of today. As you may know, in the spring of 2018 our leadership team made the difficult decision to temporarily suspend operations at our campus in Walpole. As a result of the opioid epidemic and the drastic increase of children entering into the child welfare system at rates higher than ever before, the ages and acuity of the

children we are asked to care for have evolved. Our response required redefining our programming to deliver specialized care. I am happy to share that we re-opened residences on that campus as group homes for youth 12-18 years old. We have refocused the special education school, Clifford Academy, on vocational skills for older youth with behavioral and emotional needs. The redesign of our location in Walpole will support the children with the most difficult challenges, as they heal from abuse and neglect.

It is our responsibility as a human service provider to enrich the lives of children and families. To do so, the back bone of our work must be permanency-focused. Children are supposed to grow up in families and we must launch youth into their future connected to adults who love them unconditionally. This philosophy will be the center of The Home's work for years to come. We are thankful for our donors and friends who share our fundamental belief that children need love and support to thrive.

Thank you for all you do.

Sincerely,

Lesli Suggs

#### Letter From Our Board Chairman

Dear Friends,

The Home for Little Wanderers has started yet another chapter in its centuries long history, naming Lesli Suggs as the organization's new President and CEO in Fiscal Year 2018.

After Joan Wallace-Benjamin announced her retirement in May 2017, my fellow board members and I created a search committee to find the organization's next leader. Within a few months it became clear that Lesli's vision for The Home fit with the Board's priorities. Her management skills and experience at every level of human service work made Lesli the best fit. Our search committee unanimously selected Lesli and she took over leadership of The Home in January 2018. I would like to sincerely thank the search committee for their work and commitment. Selecting a new leader of such a large organization that impacts so many children and families is a daunting task. The committee was professional and fully invested in the process.

Financially, The Home had its most difficult year since the Great Recession of 2008. Child welfare organizations are tasked to provide the best services they can to the most vulnerable children in our society, while their funding from public sources are stretched thinner each year. I am confident the FY19 budget will hit its marks and the organization will rebound just fine. Years like FY18 prove the importance of The Home's endowment and philanthropic initiatives.

Thank you to all of the donors and the Board of Directors whose generosity enables The Home to provide vital services they know children and families need. Our work, both residential and community-based, is as important as ever as the opioid epidemic continues to impact families in so many ways. Children require innovative approaches to help them heal and find permanent lifelong connections. The Home, as it always has, will remain a leader in the field with its wide network of services.

Speaking on behalf of the entire Board, we are excited to continue to work with The Home's new leadership in strengthening children and families throughout the Commonwealth.

Sincerely.

Christopher F. Egan

Thetopher Egan



#### Defying The Odds:

#### Shayna's Journey Toward Permanency

Throughout her seventeen years, Shayna\* has continually overcome the obstacles placed in her path. As an infant, she entered the child welfare system because of her mother's addiction to opiates. Although children born with medical disorders like hers are difficult to place in adoptive families, Shayna was quickly adopted by Laura\* an adoptive mom with experience caring for children with complex backgrounds.

"Most likely, she will never walk or talk," Laura was told by Shayna's doctors. Luckily, little Shayna would not be defined by her diagnosis. Although delayed, she walked, and her physical disability became limited to only one arm. Shayna could talk but had great difficulty appropriately expressing herself. She grew frustrated with her inability to effectively communicate; combined with her developmental delays, she became aggressive.

As her behavioral health spiraled, Shayna became a danger to herself and her family. She was shuffled in and out of hospitals for her explosive outbursts. At age seven, She came to live at Harrington House, The Home's group home for young children. It was a safe place with structure and therapeutic resources.

Throughout Shayna's young life, her adoptive mother Laura kept in touch with Shayna's biological mom, Chantel\*. Chantel struggled with substance abuse issues but her love for her daughter was always steadfast. Fighting addiction is difficult, but Chantel eventually committed to treatment. Once she was cemented in her recovery and building a new, healthy life,



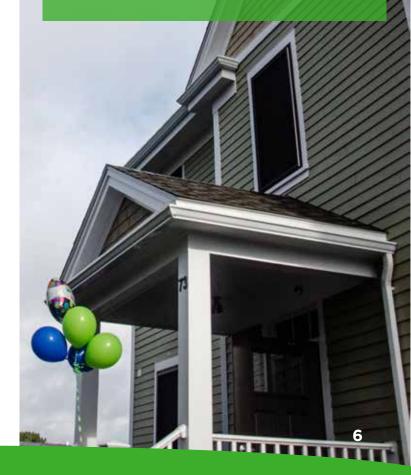
she began to attend family therapy with Shayna and Laura; yet another remarkable triumph for Shayna. The more loving, reliable people a child has in their life the more likely they are to succeed in their treatment.

Next Shayna moved onto The Home's Children's Community Support Collaborative (The Collaborative) which focuses its treatment on strengthening youth and families to be successful at home. Our clinical teams at The Collaborative worked with both her adoptive and biological families. Shayna learned coping skills to minimize her aggression and communicate her emotions. Being a teen is difficult, but Shayna explored her interests in music, the outdoors, and baking. She even began to enjoy her vocational high school!

During her time at The Collaborative, it became evident Shayna would thrive in her biological mother's home where she would be the only child. This is very uncommon in the world of adoption. Now, she lives with Chantel full-time and Laura, her adoptive mother, helps co-parent. Shayna loves her adopted siblings and sees them often. Her siblings are non-verbal handicapped children, who have inspired her to want to work in human services.

Soon Shayna will be 18 years-old and is planning a big birthday! As she ages out of the child welfare system she has achieved permanency: unconditional love and support that will last a lifetime. To celebrate becoming her own guardian, Shayna is baking cupcakes and made a long guest list of biological and adoptive family and friends.

In every stage of her life, Shayna has defied the odds. Not only can she walk and talk, she hikes and sings. Her limited arm mobility doesn't inhibit her love for baking. Her aggression and struggles have not pushed her loved ones away, instead Shayna has two loving families. The Children's Community Support Collaborative broke ground for its new location in Mission Hill in November 2017. The gorgeous new facility with an abundance of green space opened in September 2018.



<sup>\*</sup>Names have been changed to protect our clients' identities

### Somerville Village Helps Make the Grade

Focusing on school is difficult when you are worried where you will live next.

Patrice has a dream to practice computer science and develop software. "I've always wanted to create something to help others in underserved communities. Computer Science is creative, by using a language I can develop a service." To study such a complex subject, she needs support and a safe, consistent place to live. Living with her parents wasn't a healthy option for Patrice. Couch surfing with a family friend who lived close to Roxbury Community College became her temporary solution.

However, even the expectations of the family friend were too strenuous to meet given Patrice's school and work commitments. The walls seemed as if they were closing in on the young woman. But then Patrice heard of Somerville Village from a classmate. Somerville Village provides housing and therapeutic supports for young women who are pursuing post-secondary education and are homeless or at-risk for being homeless. It sounded like a too-good-to-be true solution with its proximity to the MBTA, and a community of young women with similar goals. Patrice applied and held her breath.

She got the call, Patrice had been accepted into Somerville Village. The night before her 21st birthday, Patrice moved into her new home. "It



was a birthday gift. The other residents even got me a cake and a card to celebrate," the young woman happily recalls. She moved in just in time to wrap up her finals in her five classes. "It is hard to figure things out on my own and Somerville Village's staff continuously reach out to see how they can help and provide a lot of supportive systems."

Driven, kind, and grateful are just a few adjectives to describe Patrice. She is completing the Year Up program, which is a year-long intensive training program for young adults. It provides six months of technology-focused employment skill building classes which are college-credit eligible and a six-month corporate internship. It is an intensive program, especially while she is still enrolled at Roxbury Community College, but Patrice is optimistic about her future. Even with her busy schedule, she finds time to volunteer at the Kids Coding Club in Boston.

"I wouldn't be able to do this if it wasn't for The Home. It is a safety net and if I fail, I know I can get up again. This is something I do not take for granted."

After Patrice completes the Year Up program, she plans to apply to four-year colleges, her 'stretch-school' being Harvard University.

Patrice is just one of the 15 inspiring young women at Somerville Village. Her peers are equally impressive, attending Suffolk University, Simmons University, Bunker Hill, Roxbury and Massasoit Community Colleges. Somerville Village is proving stable housing and a support system can be the deciding factor in success.

#### Somerville Village Highlights

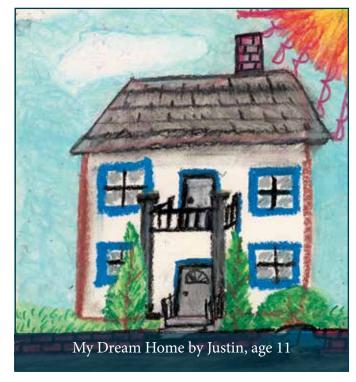
- ◆ **16** young adult women have been served
- ◆ **70%** of the women are working full or part-time
- 1 young woman received a full scholarship to Suffolk University
- ◆ 100% of the young women meet regularly with their life coach
- ◆ 100% of the young women are furthering or plan to further their education

#### Permanency

#### Stay Home. Go Home. Find Home

Children learn and grow best in families. Although our residential programs are wonderful places that keep children safe while receiving intensive therapeutic intervention, the child welfare system is no place for a child to grow up. As an organization, we launched our Permanency Initiative in 2016 which prioritizes moving children out of the child welfare system into families with unconditional love and permanent relationships.

Our motto "Stay Home, Go Home or Find Home" defines our mindset with all the children we serve. Ideally, through our community-based services, we try to keep children at home whenever possible. For the children living with us, we work tirelessly to get youth back with their families or find new, loving ones when appropriate. Children are more successful in their treatment when they know there is someone in the world who loves them and is there to listen. The Home is committed to ensuring every child has a parent, however that is defined, who provides a lifetime of emotional support and unconditional love.



The Home is a founding member of the Massachusetts Permanency Practice Alliance, a statewide coalition leading the implementation of permanency practice across the Commonwealth.

#### **FY18 RESULTS**

#### Children's Lifelong Connections

N = 244





No lifelong connection

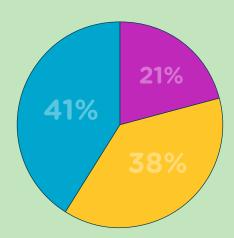
Potential lifelong connection identified

Consensus about lifelong connection and plan

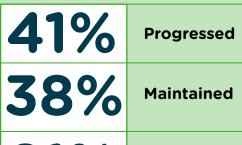
Lifelong connection and youth actively moving toward permanency

Permanency established

#### **Permanency Progress**









**Less Permanent** 

10

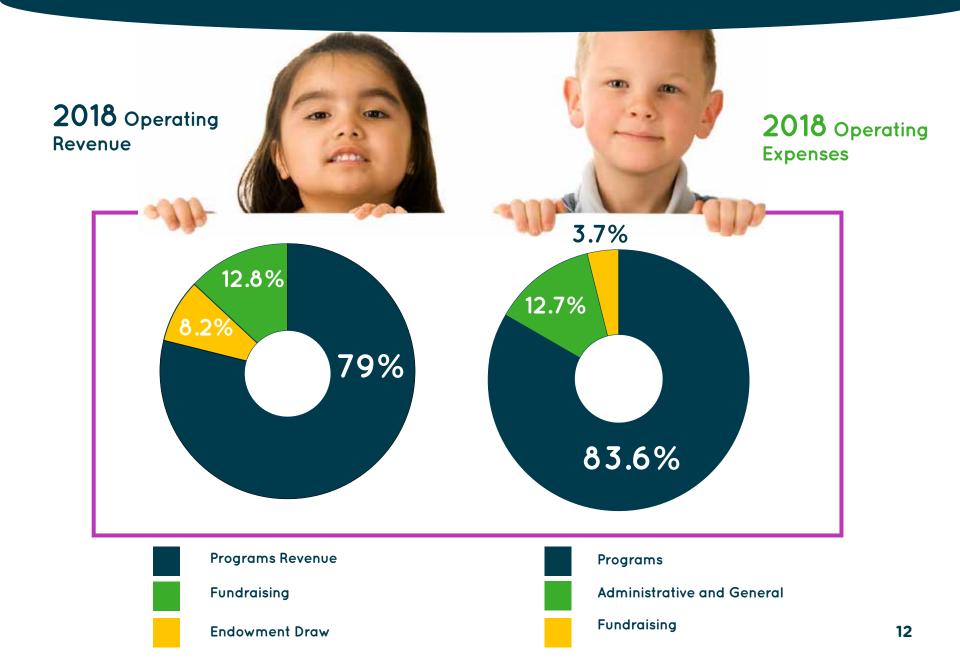
#### FY18 Financial Statement

The Home for Little Wanderers' Schedule of Operations Years Ended June 30, 2018 and 2017 (Reported in 000's)

Revenues	2018	2017
Program Revenue	39,820	42,697
Fundraising (portion for operations)	6,463	5,719
Endowment Draw	4,104	4,065
Total Revenues	50,387	52,481
Expenses		
Programs	47,336	45,288
Administrative and General	7,208	7,270
Fundraising	2,052	2,031
Total Expenses	56,596	54,589
Operating Surplus/(Deficit) <sup>1</sup>	(6,209)	(2,108)
Non-Operating Items		
Bequests	846	1,474
Investment activity	2,786	5,180
Other <sup>2</sup>	(470)	(575)
Total Non-Operating Items	3,162	6,079
Change in Unrestricted Net Assets	(3,047)	3,971
Change in Temporarily Restricted Net Assets <sup>3</sup>	11	2,255
Change in Permanently Restricted	2,000	502
Net Assets <sup>4</sup>		
Change in Net Assets	\$ (1,036)	\$ 6,278

- <sup>1</sup> For internal management and budgeting purposes, The Home uses the Operating Surplus/(Deficit) line.
- <sup>2</sup> Included in the balance of other non-operating items in FY2018 is \$(471,316) of investment management fees and \$499 of other non-operating expenses. Included in the balance of other non-operating items in FY2017 is \$(454,139) of investment management fees and \$(121,238) of other non-operating expenses.
- <sup>3</sup> Included in the change in Temporarily Restricted Net Assets in FY2018 is \$2,682,222 of additional Investment activity, \$641,794 of additional Fundraising activity, \$(952,164) of activity related to Net Asset released from restriction for program operations, and \$(2,361,154) of activity related to Net Asset released for appropriation of Endowment appreciation.

  Included in the change in Temporarily Restricted Net Assets in FY2017 is \$4,361,298 of additional Investment activity, \$748,162 of additional Fundraising activity, \$(619,354) of activity related to Net Asset released from restriction for program operations, and \$(2,235,140) of activity related to Net Asset released for appropriation of Endowment appreciation.
- <sup>4</sup> The change in Permanently Restricted Net Assets in FY2018 of \$499,826 consists of additional investment activity and \$1,500,000 of additional Fundraising activity. The change in Permanently Restricted Net Assets in FY2017 of \$502,396 consists of additional Investment activity.



#### Thank You

We gratefully recognize all our donors who gave in Fiscal Year 2018. Thank you for your generosity to the children and families in our care.

**Group Foundation** 

The Boston Bruins Foundation

The Home is honored to recognize those individuals, families, corporations, and foundations whose generous donations help to make our work possible. The following lists reflect all gifts and pledges received between July 1, 2017 and June 30, 2018.

#### VISIONARY CABINET

#### \$500,000+

Anonymous (1) Irene Roman Revocable Trust

#### VISIONARY COUNCIL

#### \$200,000+

Trust of Edna Betts Talbot United Way of Massachusetts Bay & Merrimack Valley

#### VISIONARY CIRCLE

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#### \$100,000+

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5-9
10-14
38%
15 to 18
19-22
4%
23 and over
6%

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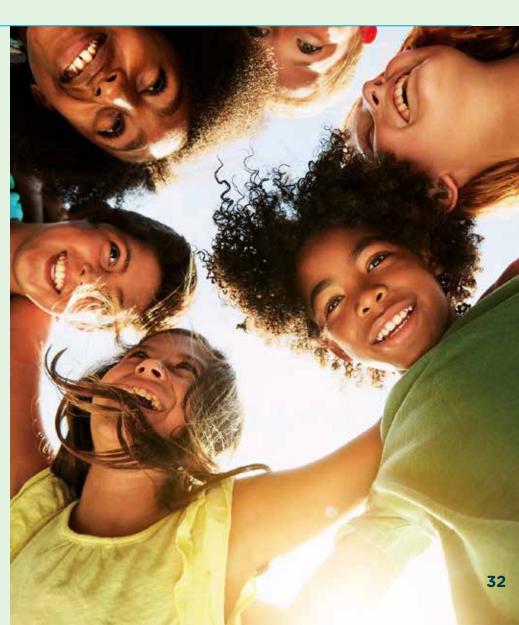
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