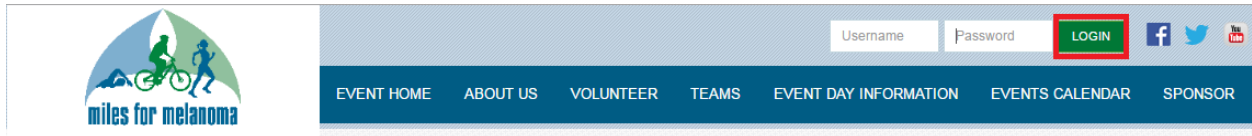


## How To: Retrieve Your Username or Password

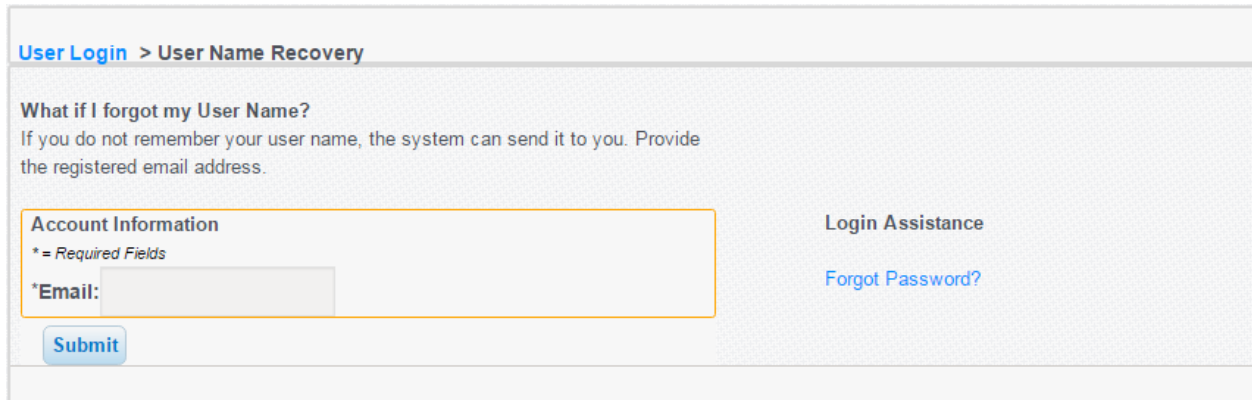
Thank you for participating in the Melanoma Research Foundation's Miles for Melanoma program! Here are some instructions to help you recover your username or password.

1. Click the "Login" button on the top right of the event page



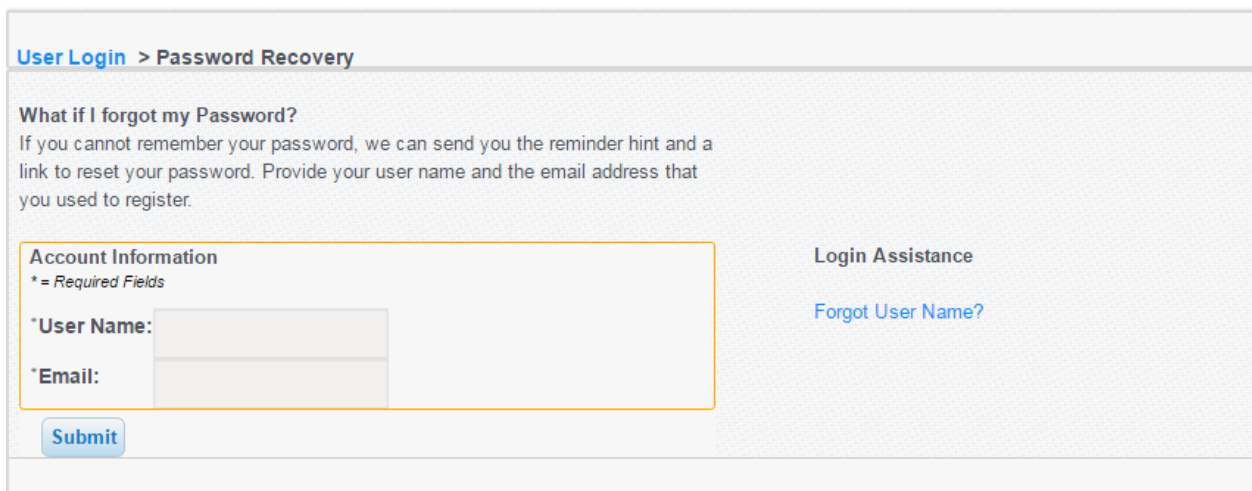
2. On the right-hand side select whether you forgot your username or password

If you forgot your username, you will enter your email address on the next page and your username will be emailed to you



The screenshot shows a web page titled 'User Login > User Name Recovery'. It contains the following text: 'What if I forgot my User Name? If you do not remember your user name, the system can send it to you. Provide the registered email address.' Below this is a form box labeled 'Account Information' with a note '\* = Required Fields'. Inside the box is a label '\*Email:' followed by a text input field. A 'Submit' button is located below the form. To the right of the form are two links: 'Login Assistance' and 'Forgot Password?'.

If you forgot your password, you will enter both your username and email address you used to register and you will receive a link via email to reset your password.



The screenshot shows a web page titled 'User Login > Password Recovery'. It contains the following text: 'What if I forgot my Password? If you cannot remember your password, we can send you the reminder hint and a link to reset your password. Provide your user name and the email address that you used to register.' Below this is a form box labeled 'Account Information' with a note '\* = Required Fields'. Inside the box are two labels: '\*User Name:' followed by a text input field, and '\*Email:' followed by a text input field. A 'Submit' button is located below the form. To the right of the form are two links: 'Login Assistance' and 'Forgot User Name?'.



If you have any additional questions or need help accessing your participant center, please email [milesformelanoma@melanoma.org](mailto:milesformelanoma@melanoma.org) or call our office at (202) 347-9675 for assistance. Miles for Melanoma is a national program, so please be sure to include the event name when you email or call.

## **How To: Retrieve Your Username or Password**